

# Tank Pumping Instructions for NORWECO Aeration Systems

Dear Valued Customer:

Below is a drawing of the type of system you have. **Pumping should be done through the access cover of the pre-treatment compartment and the aeration compartment where the motor is found (two separate compartments!).** Unless the pre-treatment compartment is pumped, the job will be incomplete and you will need to have your tank pumped again. The access cover to the pre-treatment compartment is usually under ground, therefore, digging to uncover the pre-treatment compartment yourself may save you money, as opposed to the pumper company doing it.

If you have a concrete chlorination unit, which is a separate 125-gallon tank have it pumped also. It can be pumped through the access pipe.

**We ask that the pumper company you use have a 1500-gallon tank truck or more so that you will not have to pay for two trips.** If you need recommendations for your area, we will refer you to companies that are familiar with our systems.

After the tank has been pumped, it must be refilled to the flow line before replacing your aerator. This is best achieved by normal household usage, and takes approximately 2 weeks. **Do not turn the motor on until the tanks are filled.** The shaft of the motor is very fragile; do not allow anything to touch it except the water in the treatment plant.

If your system has a Bio-Kinetic system filter, (see diagram below) special instructions on filter removal are necessary prior to tank pumping to prevent system and filter damage. We will be glad to speak with your pumper company to explain proper removal, cleaning, and reinstallation instructions for the Bio-Kinetic filter or filters.

Please call our office at (816) 966-8885 if you have any questions.

